



DEVELOPMENTAL DISABILITIES DIVISION

B U L L E T I N

Summer 2005



Developmental Disabilities Division's Mission

The mission of the Developmental Disabilities Division is to assure community based supports and services for persons with developmental disabilities through the principles of self-determination and person-centered planning.

Welcome to the Developmental Disabilities Division's (DDD) combined news bulletin with information from Division Administration, Case Management and Information Services Branch, and Developmental Disabilities Services Branch (Neurotrauma). The DDD news bulletin is a means to communicate Division happenings.

DEVELOPMENTAL DISABILITIES DIVISION

SUMMER 2005 BULLETIN

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IS THE GLASS HALF FULL?

It is so easy to not appreciate what is right in Hawaii when we focus on the part of the glass that is empty and not the flowers around us. The quest for excellence in services focuses us on the future and what we have yet to accomplish. There are many accomplishments of the past year that have resulted in improved quality services to the people we serve. We live in a state that values persons with intellectual disability. We are committed to self-determination and community integration. Our Division has emerged from more than seven years of litigation to now meet the needs of persons without a waiting list. The Hawaii Disability Rights Center and the Department of Health just recently announced a settlement of litigation. We now serve twice as many individuals through our HCB Waiver (2100+) as in the year 2000. All of this has been accomplished due to an increase in funding from the Governor and the Legislature

and without an increase in administrative budgets and staff. Our Case Managers are wonderful dedicated public servants that have made a difference. I want to highlight just three of the accomplishments of the DD Division and Case Managers that have occurred this year. It is time to pause and smell the flowers.

Community Service Project:

The Developmental Disabilities Division's Case Management Unit 4 recognized the need for persons with disabilities to give back to the community where they live rather than just being perceived as the recipients of the community's goodwill and taxpayer funded services. This concept emphasizes the importance of persons with disabilities to their community and the value of inclusion, which is a fundamental principle of self-determination. As a result a

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Visit us at: <http://www.hawaii.gov/health/disability-services/developmental/current-dddbulletin.pdf>

Is the Glass Half Full?

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community partnership was forged between the Keolumana United Methodist Church, Aloha Nursing & Rehab Centre, and Nona's Orchids Inc. CMU 4 enlisted the support of the community groups and persons with disabilities and their families to plan "Make a Friend Day" on August 1, 2005.

Nona Wong, the owner of Nona's Orchids Inc., donated 30 dozen Dendrobium orchid sprays that were used by the DDD's clients with disabilities in making floral arrangements with the senior adults. Members of the church joined the staff of CMU 4 and six of its clients and their family members to enjoy the planned activity at Aloha Nursing & Rehab Centre. Thirty seniors from the centre's daycare program and approximately thirty of its residents participated in the day activity. The networking and friendships made that day have led to plans for future community service projects being planned by the church and CMU 4.

"Make A Friend Day" was intended to initiate friendships between seniors and persons with disabilities. The nursing facility has asked CMU 4 to plan for future collaborative events. Families are delighted that the community now recognizes the value of their family member with a disability.

DOHBI, a new web based billing system for providers:

As of the 1st of July we transitioned from a dual information billing system to the DDD's Department of Health Billing Interface (DOHBI). Through discussion with the Center for Medicaid/Medicare Services and a memorandum of agreement

between the Department of Human Services and the Department of Health the transition to the DOH Billing Interface (DOHBI) combined client information (271) and the service/prior authorization

(278) files to a HIPAA compliant website accessible by providers. This improved the payment system and ended the problematic system that has hindered the provision of
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2005 LEGISLATIVE SESSION ACTS DIRECTLY AFFECTING THE DDD

1. Act 6 – MAKING AN EMERGENCY APPROPRIATION FOR SERVICES TO CHILDREN WITH AUTISM SPECTRUM DISORDER, AND FOR SCHOOL-BASED BEHAVIORAL HEALTH SERVICES: Appropriation to DOE for increased costs due to an increase in required services to students with autism spectrum disorder and in school based behavioral health services.
2. Act 7 – RELATING TO WAIMANO RIDGE: Requires the DOH to prepare an updated master plan for the future use of the Waimano ridge lands. Amends provisions relating to non-conventional uses of the Waimano ridge.
3. Act 15 – MAKING AN EMERGENCY APPROPRIATION FOR HOME AND COMMUNITY BASED SERVICES: Appropriation to the DOH for the department's program to provide home and community based services for the developmentally disabled or mentally retarded.
4. Act 141 – RELATING TO EDUCATION: Requires the DOE in collaboration with DHS and DOH to establish a federal revenue maximization program to identify Medicaid eligible health services being provided through the DOE to students and to submit claims for such services through the DHS.
5. Act 168 – RELATING TO HUMAN SERVICES: Changes developmental disabilities domiciliary homes to developmental disabilities residential services. Provides for additional funding for developmental disabilities domiciliary homes.
6. Act 209 – RELATING TO A STATE PHARMACY ASSISTANCE PROGRAM: Establishes the state pharmacy assistance program within the department of human services, including eligibility requirements and benefits of the program.
7. Act 236 – RELATING TO STATE FUNDS: For payment of residential services provided by developmental disabilities domiciliary homes and developmental disabilities apartment complexes.
8. Act 239 – RELATING TO PSYCHOTROPIC MEDICATION: Establishes provisions relating to psychotropic medication.

Is the Glass Half Full?

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Home and Community Services for our clients. This was a major successful effort to resolve a complex challenge.

GOING ABOVE AND BEYOND:

One of the individuals with a disability in our Home and Community Based Waiver became terminally ill with cancer this past year. Given less than six months to live our case managers worked together as a team to ensure this individual was able to die with dignity surrounded by friends and family in his home.

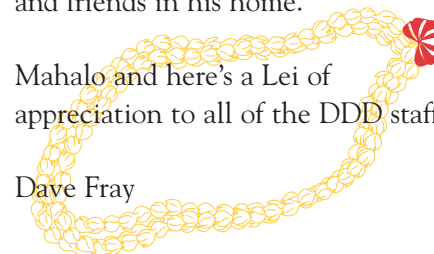
This elderly individual had been a recipient of our services for many years and our staff did not know of any remaining family members. One of our employees spent many hours of research and tracked down a distant relative. That niece re-established her relationship and made daily visits many times lasting hours to comfort and reconnect him with his family. By working with the Arc in Hawaii the niece was able to move in and reside with him to provide companionship and support care. Many happy hours were spent bringing back the joy of a lost family relationship.

Arrangements were made with Home Hospice to provide necessary

medical care. All of the case managers in the unit made regular home visits to talkstory with the individual and supported him in this difficult time. This was a total team effort by the CM unit that resulted in the person with a disability expressing his appreciation and gratitude to our staff. He could have easily been placed with strangers and died alone. With the exemplary compassion of a group of dedicated public servants he died with family and friends in his home.

Mahalo and here's a Lei of appreciation to all of the DDD staff,

Dave Fray



CONGRATULATIONS TO OUR 1st CLASS “LEND” GRADUATES!

Our hats off to our hard working staff Carol Batangan-Rivera, Alicia Kunisaki, Laine Tokumoto, Ching Tseng, and Eden Watabayashi. While working full time, these individual also participated in the Maternal and Child Health Leadership in Education in Neurodevelopmental and Related Disabilities (MCH LEND) program, in partnership with the Center on Disabilities Studies Hawaii University Affiliate Program and the John A. Burns School of Medicine. The program helps prepare health professionals for leadership roles to improve supports and services for children with special health needs and their family members.

The program met on a weekly basis for nine months. The class provided the individuals the opportunity to work with a child and his/her family and an interdisciplinary team



Left to right: Laine, Ching, Carol, Alicia and Eden.

ranging from academic trainees in the field of education, dental hygiene, nursing, pediatrics and psychology. In the process, these individuals were able to sharpen their clinical assessment skills and knowledge base in accessing services in the community to meet the needs

of the child and family. The individuals became more aware of the resources in the community, the legislative process, writing grant proposals, and exploring alternatives to therapy services.

Congratulations for a job well done!

CONGRATULATIONS DAINTRY BARTOLDUS FOR SUPERIOR PERFORMANCE !!!

On June 9, 2005, the State Capitol Auditorium was invaded by a sea of red shirts where the Department of Health Incentive and Service Awards ceremony was being held. Case Management Unit 3 (CMU 3) proudly wore their team shirts and showed their support, as their supervisor, Daintry Bartoldus, accepted an award for her "Sustained Superior Performance." Besides CMU 3 staff, others who were there to take part in the festivities and to offer congratulations were other unit supervisors, Daintry's supervisor Corinne Gytoku, Acting Developmental Disabilities Services Branch Chief Sharon Tanaka and Developmental Disabilities Division Chief Dr. David Fray.

In submitting their nomination for the Sustained Superior Performance award, CMU 3 staff wrote: "It may be unusual for a whole unit to actually like, respect and honor their supervisor, but yes it has happened! Ms. Bartoldus came to us almost 4 years ago from the private sector where she also served individuals with developmental disabilities. She has brought with her years of experience, knowledge and savvy, which greatly benefits CMU 3 case managers, with the many challenging issues facing the individuals they serve. Ms. Bartoldus leads her staff by setting a great example of work ethic and time management. She is always looking for the positive side of things. Even in the face of adversity, she can face it with tact and humor to ease the tension.

Ms. Bartoldus is an excellent example of how a



Left to right: Dr. David Fray, Sharon Tanaka, Daintry Bartoldus, Corinne Gytoku.

supervisor should be and leads by example. She does not expect others to do things unless she herself will also do it. She always makes time available to help any of the staff (also those from other offices) if they need help with any problems. Ms. Bartoldus goes above and beyond duties of an ordinary supervisor, by previously having a very high caseload – simply because everyone else had a high caseload and she did not want to further stress her staff. By this means, she has successfully guided her staff through carrying two units'

caseloads in the past three years by supporting them in anyway she could.

Ms. Bartoldus has shown how her staff can work cooperatively and as a team. This is evident in the way she allows her staff to help other units by inservicing in office operations, sharing information, data inputting, completing intake cases, being liaisons between Department of Human Services (DHS) and case management, and on following up on waiver admissions for the whole Branch.

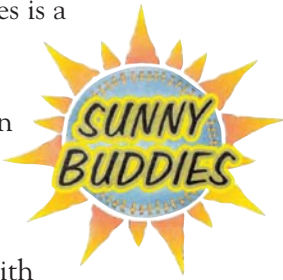


Daintry (center) holding her award certificate along with Department of Health Deputy Director Dr. Susan Jackson (left) and Deputy Director Health Resources Dr. Linda Rosen (right).

Ms. Bartoldus has definitely inspired us all through her never-ending energy, compassion, support, initiatives and aspirations. We cannot express enough how much we appreciate having her as a supervisor and actually enjoy being in the office even if the going gets tough. Thank you so much for this opportunity to allow us to recognize our supervisor, Daintry Bartoldus, as an asset to our Branch."

SUNNY BUDDIES OHANA ENJOY AQUARIUM

Sunny Buddies is a non-profit organization whose mission is to provide support and services to individuals with mental retardation (MR) through volunteer-client friendships. By assisting individuals with MR to build relationships within the community via partnerships with volunteers, the program aims to nurture leadership, social skills, self-confidence, and autonomy individuals need to fully participate in a diverse community.



Sunny Buddies recently hosted a fun-filled adventure to remember! A Spring Fling was held at the Waikiki Aquarium on May 1, 2005. A large ohana of friends — volunteers, their buddies, families



Buddies Cory Cote and Herbert Lau looking for the hidden sea creature.

and guests enjoyed an evening of dinner, fellowship, games and viewing the Aquarium marine life. Since it was Lei Day, participants made paper flower leis, while the sun set on beautiful Waikiki Beach.

to play a game of musical chairs. Instead of the usual chairs though, a bear was passed around the circle while the music played. Whoever held the bear when the music stopped had to step out of the circle

Everyone gathered into a large circle

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Buddies Wendell Perreira and Neal Kellenberger welcome guests to the Waikiki Aquarium.



Clockwise, starting with bottom left: Diane Lew, Herman Kiili, Marvin Anderson, Kristin Nagata, Julie Andrada, Craig Lee, and others having fun stringing paper flowers to make leis.

Sunny Buddies

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and got to keep the bear. Before long, stuffed animals of every kind imaginable was passed around. Participants all went home with a new stuffed “friend,” all donated by the Prevent Child Abuse Hawaii organization.

A dinner of local favorites of teriyaki meat, sweet and sour spareribs, shoyu chicken, chow mein noodles, pork fried rice, sushi, finger vegetables, fruit salad, cake and punch were plentiful and delicious. With gleaming white tablecloths and all — the beautiful tables were set with centerpieces and there were mugs and pen favors donated by the Hilo Hattie Store for everyone.

The event was made possible by a grant received and a fundraising effort. Sunny Buddies was the recipient of a Student Equity, Excellence and Diversity (SEED) grant from the University of Hawaii, awarded for performing community service. A Krispy Kreme doughnut sale was held late last year by the first year medical student volunteers to raise additional money.

In August, a new group of first year medical students will become Sunny Buddies volunteers. They will join the community volunteers in an



A hot potato? Everyone having fun playing a Musical Bears game.



Guests enjoy a little bit of conversation while waiting their turn to the buffet line.

orientation session to learn about individuals with mental retardation. All will be matched one-to-one with

individuals to develop new friendships and to add to the Sunny Buddies ohana.

PRACTICUM STUDENTS CAN MAKE A DIFFERENCE!!

Our unit, Case Management Unit 4, has been blessed over the past few years with several talented practicum students in the Masters in Social Work (MSW) Program from University of Hawaii. To name a few 2005 graduates that many of our families may know: Alice Fares, MSW currently employed at Kahuku

Hospital; Minnie Kim, MSW currently employed at Kuakini Hospital; and Jill Matros, MSW currently employed at Big Brothers, Big Sisters.

We would like to highlight the accomplishments of our two current MSW students, Kyoko Tomita and

Tomoko Oda. Both Kyoko and Tomoko are originally from Japan and will be graduating this summer following their practicum experience with our unit. They have been eager to learn the duties of a case manager within our Division and are

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Practicum Students

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not shy about accepting new responsibilities.

They agreed to act as facilitators in planning Case Management Unit 4's Community Service Project/Picnic for 2005. This project teamed together children within the CMU 4 area and children with a summer program from Keolumana United Methodist Church for a joint community service project to benefit the residents of the Aloha Nursing & Rehab Centre in Kaneohe.

Be on the look out for pictures from this exciting event!! We are excited to see what the future will be for our two current and talented Masters in Social Work Students!! Thank you very much for your service Kyoko and Tomoko!!!



Kyoko Tomita and Tomoko Oda, MSW students, with staff from Case Management Unit 4. Top left to right: Kyoko, Tomoko, Irene Okuda, Caron Wilberts, Debbie Uyeda, Margaret Thompson. Bottom left to right: Shari Olores, Ching Tseng, Christal Jeong, Shan Wang, Evan Matsushima, Renee Koizumi.

PEARL CITY FUN FAIR & MUSIC FESTIVAL

The Pearl City Community Association in collaboration with the following organizations, VSAarts of Hawaii-Pacific, State of Hawaii-Department of Health, Developmental Disabilities Division and Adult Mental Health Division, University of Hawaii, City and County of Honolulu, Hawaii Services on Deafness, and Koke-Kula Records, will be having a **Fun Fair & Music Festival** on Saturday, August 27, 2005 from 9:00 am until 3:00 pm at the Waimano Home Road field, next to the Pearl City Cultural Center. Admission is FREE (a donation of canned goods and/or clothes is requested).

There will be food, games, pony rides, a plant sale, an open market, an arts and crafts sale, wellness booths, and entertainment throughout the day with special

guest performances by the *Royal Hawaiian Band*, and *Beethoven's Nightmare* (world's first deaf rock and roll band).



The Hawaii Artists Cooperative, comprised of artists with and without developmental disabilities, will sell their fine arts and cultural crafts at the Hawaii Artsplace. All creative items are handmade and include original paintings and drawings, jewelry, native Hawaiian crafts, weavings, cards, pottery and more.

Keiki I.D. administered by the Pearl City Police Station will be available for the youngsters and also seated Lomi Lomi by Makani Kahea. Door prizes will be given away every half hour.

A fun day for the entire family!

Gail Yogi, Special Education Teacher V, was recognized as the "Professional of the Year" by SPIN at their annual conference in April. These are excerpts from the presentation ceremony:

"Under her leadership, Hawaii has participated for the past three years in the Core Indicators Project, an effort to both compare the status of people with disabilities in Hawaii to those in other states, and then to be able to track changes in status in Hawaii over time. This project is the single most important

PROFESSIONAL OF THE YEAR



Gail Yogi with Mike Tamanaha

quality assurance effort underway in Hawaii looking at the quality of life of people with disabilities. It would not

have occurred except for Gail's leadership, hard work and extraordinary effort. She is one of the few people we know, who while working successfully at the systems and policy levels to bring about change, continues to also work with individuals and families on a personal level to make a difference in our lives. One of our advisory members who has experienced Gail's amazing support calls her an "angel to da max". Without a doubt she has improved the system for all of us."

Congratulations for a job well done!



NEUROTRAUMA NEWS

Neurotrauma Supports
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If you have Microsoft Windows media player, check our website: www.hawaii.gov/health/disability-services/neurotrauma/index.html for videos relevant to survivors of brain, spinal cord injury and stroke. Now playing is a soldier's tale of his experience with TBI.

TBI IN TODAY'S MILITARY

Excerpts from an article by Alyssa Banotai in ADVANCE Newsmagazine

An increase in traumatic brain injuries (TBIs) sustained by U.S. armed forces in current military conflicts in Iraq and Afghanistan has presented speech-language pathologists with unique challenges in both acute care and rehabilitation settings.

Nearly two-thirds of the soldiers injured in Iraq who arrive at Walter Reed Army Medical Center, in Washington, DC, have some kind of TBI, according to preliminary studies by officials at the Defense and Veterans Brain Injury Center, a multi-site medical care, clinical research and education center headquartered at Walter Reed. Established in 1992 after the first Gulf War, the center

is a collaboration among the U.S. Department of Defense (DoD), the Department of Veterans Affairs (VA), the VA health care system and Virginia Neurocare in Charlottesville.

The TBI team at the Brain Injury Center is comprised of a neurologist, neuropsychologist, and psychiatrist who work in conjunction with clinicians from the Army Audiology and Speech Center at the facility. Speech-language pathologists have taken on an increased role in the

care of inpatients with TBI due to the influx of troops with brain injury from the conflicts in Iraq and Afghanistan.



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TBI in Today's Military

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As a member of the TBI team, the speech-language pathologist assesses the patient's cognitive, communicative and swallowing functions. When the patient reaches a level 2 or 3 on the Ranchos Los Amigos Scale of Cognitive Functioning, the clinician begins working on sensory stimulation and then on basic orientation and attention.

The TBI team, working with speech, occupational and physical therapists, determines the appropriate rehabilitation setting for the patient, usually a VA facility. Social workers consider the needs of both patients and their families when making these placements.

ADVISORY BOARDS

The State Traumatic Brain Injury Advisory Board's Subcommittee on Professional Awareness met in April and May and reported to the Board on its efforts on how to improve networking and partnerships on Oahu and the Neighbor Islands. The Neurotrauma Advisory Board's Subcommittee on Education met in April and June and reported to the Board on its goal and strategies to market the DOH Neurotrauma Helpline. At the June Board meeting, Dan Galanis did a presentation of an overview of TBI and SCI among Hawai'i residents based on hospital

and emergency department data (see article below).

The STBIAB meets on the third Friday of odd-numbered months and Neurotrauma on the fourth Friday, even-numbered months, from 1:30 to 4:00m. Both advisory board meetings are held at the Capitol Center, 1177 Alakea St., Room 302 on O'ahu (also at the State Building in Kapolei for Neurotrauma) and the State video conference centers

(VCCs) on Maui, Hawai'i and Kaua'i. Meetings are open to the public. Call 453-6294 for the dates, times or more information.



TBI GRANT

DOH has received approval for a no-cost 1 year extension through March 2006 to carry-over and expend monies to complete TBI activities identified in 2002. Hawai'i will continue its efforts in achieving goals of increasing the quality, availability, and effectiveness of educational and community based programs to prevent disease and improve the quality of life for persons with TBI; and improve access to comprehensive high quality health care services. Progress update reports 2/3 completion.

CONGRATULATIONS to the first group of scholars (Lee, Kathy, Ken, and Wendy) from the George Washington University distance learning certificate program for special ed. and brain injury on completion of their coursework in May 2005.

DID YOU KNOW THAT.....

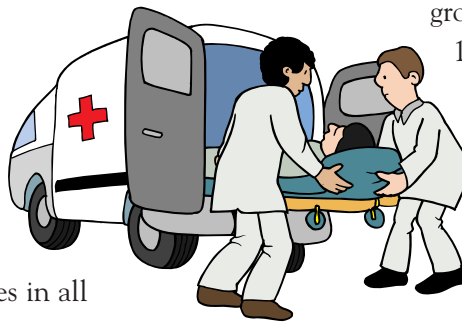
Falls and Motor Vehicle Crashes are Leading Causes of TBI in Hawai'i

According to the data collected by Dan Galanis, epidemiologist from DOH's Injury Prevention and Control Program (IPCP), **falls** accounted for 37% and **motor vehicles crashes** 20% of causes of hospitalizations for TBI among Hawai'i residents in 2003.

For the years 2000-2002 there were 16,267 TBI patients. Males outnumbered females in all

range groups except those 75+. Average total cases per year were 3,673 for Honolulu, followed by 909 on Hawai'i. If adjusted by rate per 100,000, the island of Hawai'i was the highest at risk. Rates of TBI during the same period were significantly higher in the age groups, infants to 4 yrs, 16-22 yrs, and 75 and older.

For the entire presentation, view our website in August.



NATIONAL APHASIA AWARENESS MONTH IN JUNE

In partnership with the Hawai'i Speech-Hearing-Language Association a poster exhibit was on display at the Rehabilitation Hospital of the Pacific, Leahi and Maluhia Hospitals and DOH. Aphasia is a language-processing disorder that impairs a person's ability to speak or understand speech. The most common causes of

aphasia are stroke, traumatic brain injury, brain tumor, and other sources of brain damage. There were information sheets on *Let's Talk ... For People with Special Communications Needs – Aphasia, and – Long Term Recovery After Stroke*; brochures on *Adult Aphasia and Caring for Someone with Aphasia*.

Neurotrauma Supports staff also did a presentation to the Stroke/Aphasia support group at the Rehab Hospital, showing videos on aphasia. Handouts are still available. Call our Helpline at **453-6151** or e-mail us if any of them interest you.

WHAT'S HAPPENING?

August 27, 2005

Caring for Family, Caring for Yourself. An O'ahu caregiver's conference; Sheraton Waikiki Hotel; 8:00am - 3:30pm. Cost \$27 – individual caregivers; \$50 – professionals and students. For more information, call 523-4545.

September 2005

Health Aging Month – video on our website on fall prevention.

September 23-25, 2005

Hawai'i Seniors' Fair – The Good Life Expo. Neal Blaisdell Exhibition Hall; 8:30am - 4:30pm daily. Free admission. For more information, call 832-7878.

October 2005

Domestic Violence Awareness Month – videos on website on domestic violence and TBI.

October 4, 2005

Reducing Falls by Design. An IPCP and DDD conference on falls prevention; Pacific Beach Hotel; 8:30am - 4:30pm. Cost \$25 - family caregivers, seniors (60+), students; \$45 - others. For information and registration call 734-9138.



"This newsletter is supported in part by CFDA #93.234.A from the Department of Health and Human Services (DHHS) Health Resources and Services Administration, Maternal and Child Health Bureau. The contents are the sole responsibility of the authors and do not necessarily represent the official views of DHHS. **This is in the public domain. Please duplicate and distribute widely.**"



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Chiyome Leinaala Fukino, MD,
Director of Health